

# SHARP

DIGITAL MULTIFUNCTIONAL SYSTEM

MODEL: BP-B540WR  
BP-B550WD

## Quick Start Guide



### BEFORE USING THE MACHINE

Functions of the machine and procedures for placing originals and loading paper



### COPIER

Using the copy function



### PRINTER

Using the printer function



### FACSIMILE

Using the fax function



### SCANNER

Using the scan function



### DOCUMENT FILING

Storing jobs as files on the local drive



### SETTING MODE

Configuring settings to make the machine easier to use

# HOW TO USE MANUALS

## Start Guide

This manual explains basic procedures for using the machine, cautions for safe use of the machine, and information for the administrator. Read this manual before using the machine.

For detailed operating procedures and troubleshooting information, see the user's manual.

## User's Manual

Detailed explanations of the functions that can be used on the machine are provided in the "User's Manual".

The manuals for this machine are uploaded to a website. Tap [User's Manual] on the touch panel of the machine and a QR code will be displayed. Scan the QR code with a smartphone or other device to go to the website where manuals are available.

You can download various manuals from the website. The user's manual is also uploaded in HTML format and can be viewed on your smartphone or computer.

## Software Setup Guide

This guide explains how to install the software and configure settings to use the machine as a printer or scanner.

## Cloud Connect Guide

This guide explains how to connect the machine to a cloud service on the Internet, enabling you to upload scanned data and print data stored in the cloud.

## AirPrint Guide

This guide explains how to use AirPrint.

## Downloading the User's Manual in PDF format

Access the website from the following URL or QR code.

The website is displayed in English.

Switch to your preferred language before viewing and downloading the manual.

In addition, the same "User's Manual", you can see download to your computer from the Web site.

\* Manual types may be updated. For more information, see our website.

URL:

<https://global.sharp/restricted/products/copier/downloads/manuals/select.html>



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## SETTING MODE

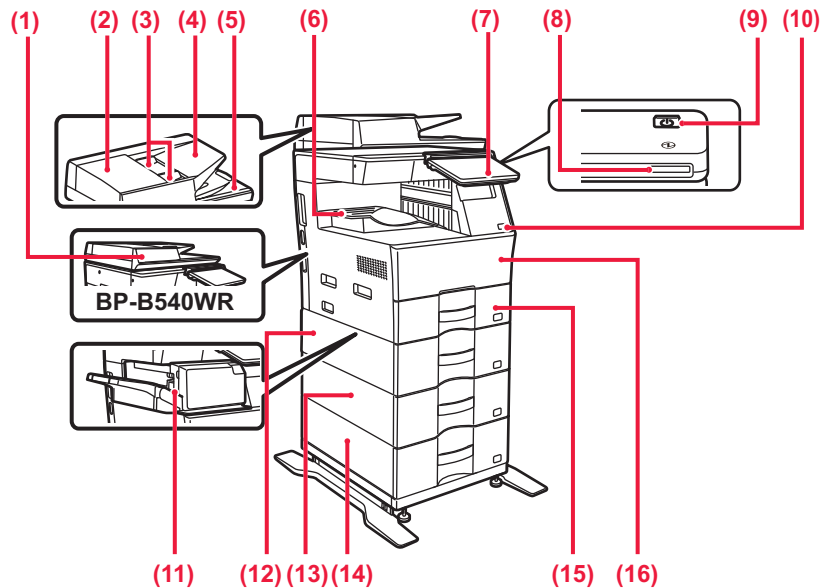
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# BEFORE USING THE MACHINE

This section provides general information about the machine, including the names and functions of the parts of the machine and its peripheral devices, and the procedures for placing originals and loading paper.

## PART NAMES AND FUNCTIONS

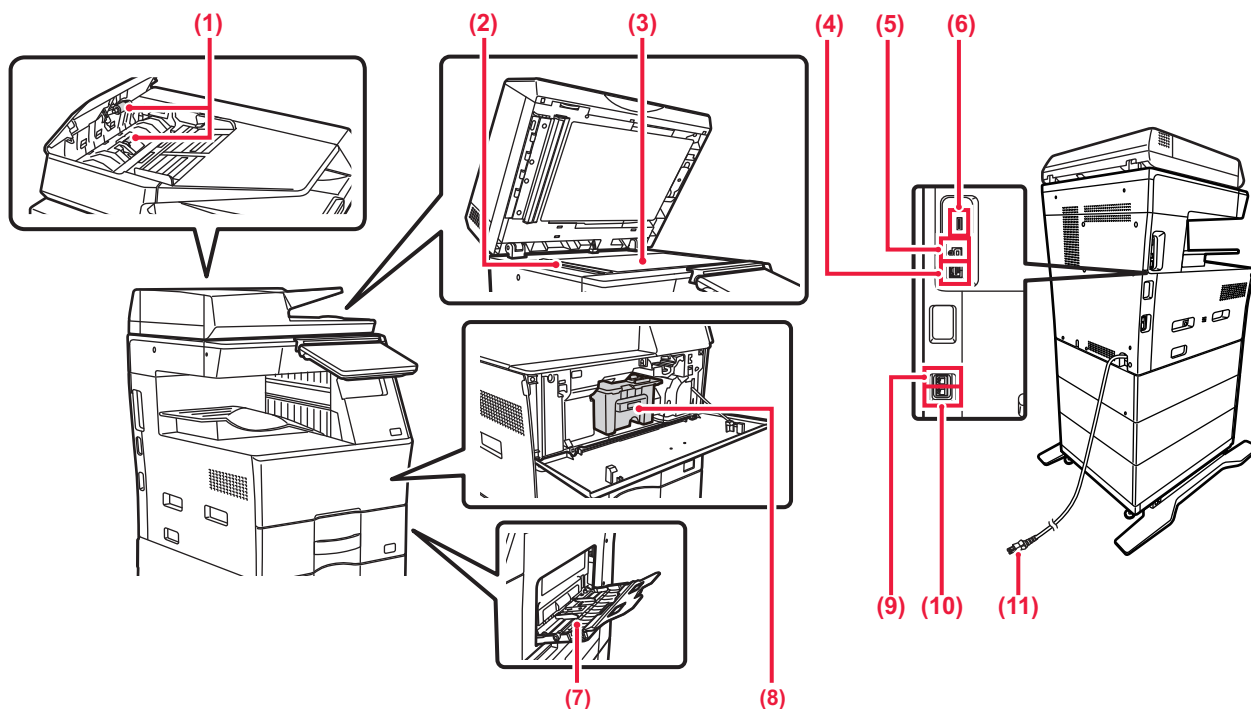


- (1) **Automatic document feeder**  
It automatically feeds and scans multiple originals. 2-sided originals can be automatically scanned. For the BP-B550WD, both sides of 2-sided originals can be automatically scanned at one time.  
▶ [USING THE AUTOMATIC DOCUMENT FEEDER \(page 10\)](#)
- (2) **Document feeding area cover**  
Open this cover to remove an original misfeed or clean the paper feed roller.
- (3) **Original guides**  
These guides help ensure that the original is scanned correctly. Adjust the guides to the width of the original.
- (4) **Document feeder tray**  
Place the original.  
Place the original with the print side facing up.
- (5) **Original exit tray**  
The original is discharged to this tray after scanning.
- (6) **Output tray**  
Output is delivered to this tray.
- (7) **Operation panel**  
This panel hosts the [Power] button, [Power Save] button/indicator, error indicator, [Home Screen] key, main power indicator, data notification indicator, and touch panel.  
▶ [OPERATION PANEL \(page 8\)](#)
- (8) **Power indicator**  
This indicator lights up when the machine's power switch is on the position.
- (9) **[Power] button**  
Use this button to turn the machine's power on and off.
- (10) **USB port (A type)**  
This is used to connect a USB device such as a USB memory device to the machine.  
Supports USB 2.0 (Hi-Speed).
- (11) **Inner finisher\***  
This staples paper.
- (12) **Tray 1**  
Store paper in this tray. A maximum of 500 sheets (80 g/m<sup>2</sup> (20 lbs.)) of paper can be loaded.
- (13) **Tray 2 (when a 600-sheet paper feed unit is installed)\***  
Store paper in this tray. A maximum of 600 sheets (80 g/m<sup>2</sup> (20 lbs.)) of paper can be loaded.
- (14) **Tray 3 (when two 600-sheet paper feed units are installed)\***  
Store paper in this tray. A maximum of 600 sheets (80 g/m<sup>2</sup> (20 lbs.)) of paper can be loaded.
- (15) **Tray 4 (when three 600-sheet paper feed units are installed)\***  
Store paper in this tray. A maximum of 600 sheets (80 g/m<sup>2</sup> (20 lbs.)) of paper can be loaded.
- (16) **Front cover**  
Open this cover to replace a toner cartridge.

\* Peripheral device. For more information, see the User's Manual.



## BEFORE USING THE MACHINE



- (1) **Paper feed roller**  
This roller rotates to automatically feed the original.
- (2) **Scanning area**  
Originals placed in the automatic document feeder are scanned here.
- (3) **Document glass**  
If you want to scan books or other thick originals that cannot be fed through the automatic document feeder, place them on this glass.  
▶ [USING THE DOCUMENT GLASS \(page 10\)](#)
- (4) **LAN connector**  
Connect the LAN cable to this connector when the machine is used on a network.  
Use a shielded LAN cable.
- (5) **USB port (B type)**  
The machine does not use this connector.
- (6) **USB port (A type)**  
This is used to connect a USB device such as a USB memory device to the machine.  
Supports USB 2.0 (Hi-Speed) and USB3.0 (SuperSpeed).
- (7) **Bypass tray**  
Use this tray to feed paper manually.  
When loading large paper, open the extension guide.  
▶ [LOAD PAPER INTO THE BYPASS TRAY \(page 15\)](#)
- (8) **Toner cartridge**  
This cartridge contains toner.  
When the toner in a cartridge runs out, replace with new one.
- (9) **Telephone line jack (LINE)**  
When the fax function of the machine is used, the telephone line is connected to this jack.
- (10) **Extension phone jack (TEL)**  
When the fax function of the machine is used, an extension phone can be connected to this jack.
- (11) **Power plug**



# TURNING ON/OFF THE POWER

This section describes how to turn on/off the machine's power and how to restart the machine. Operate the [Power] button on the operation panel.

## Turning on the power

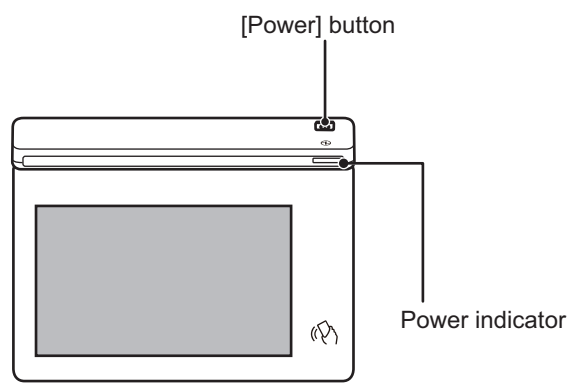
- Insert the power plug in the power outlet.
- When the power indicator lights in blue, press the [Power] button to turn on the power.

## Turning off the power

After pressing the [Power] button, tap the [Power Off] key on the touch.

## Restart the machine

After pressing the [Power] button, tap the [Power Off] key on the touch.



- When turning off the power, be sure to press the [Power] button on the operation panel, tap the [Power Off] key on the touch panel.
- In a sudden case of power outage, turn the power for the machine back on and then turn it off in the correct order.
- Turn off both the [Power] button and unplug the power cord if you suspect a machine failure, if there is a bad thunderstorm nearby, or when you are moving the machine.

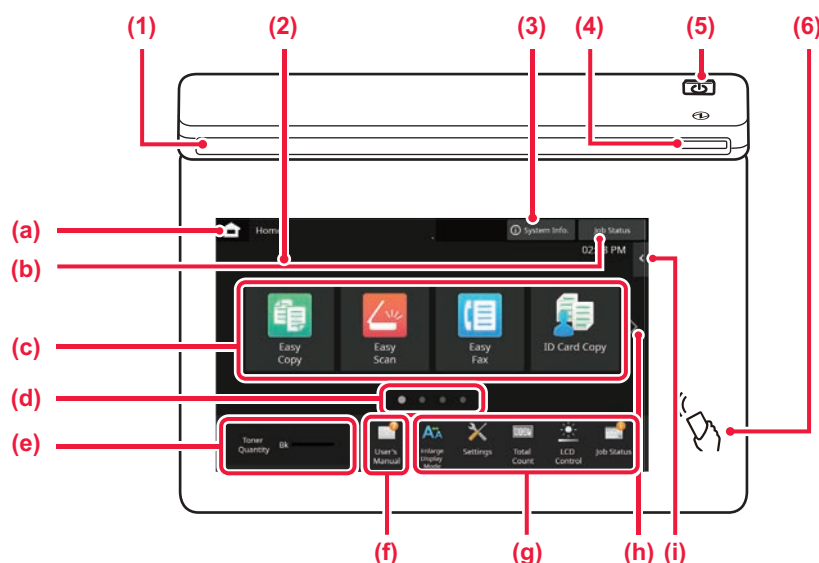


- When using the fax or Internet fax function, even if you press the [Power] button to turn off the power, reception at night and timer transmission will be performed automatically.
- In order for some settings to take effect, the machine must be restarted. In this case, press the [Restart Now] button displayed on the screen after registering the settings, or restart the machine from the power reset screen of the System Settings > Status tab.



## OPERATION PANEL

Pressing the [Home Screen] key on the operation panel displays the home screen on the touch panel. The home screen displays the keys for selecting modes or functions.



### (1) Information indicator

The indicator illuminates light or blink to notify you when the power to the machine is turned on or off, when a user logs in to the machine, when a fax is being received, or when an error occurs in the machine.

### (2) Touch Panel

Messages and keys appear on the touch panel display. Operate the machine by directly tapping the displayed keys.

- (a) Display the home screen
- (b) Display the job in progress or waiting with text or icon.
- (c) Select shortcut keys for modes or functions.
- (d) Switch the pages for displaying shortcut keys.
- (e) Display Toner Quantity.
- (f) Display a QR code indicating the web site of the User's Manual.
- (g) Use these keys to select functions that make the machine easier to use.
- (h) Switch the pages for displaying shortcut keys.

- (i) Select functions that can be utilized in respective modes. Tap the tab, and the list of function keys is displayed.

### (3) [System Info.] key

Displays information such as the status of the machine, details of errors, and the remaining paper level in the paper feed tray.

### (4) Power indicator

This indicator lights up when the machine's power switch is on the position.

### (5) [Power] button

Use this button to turn the machine's power on and off.

### (6) NFC touch point area

You can easily connect a mobile device to the machine by touching the mobile device.

## Easy Mode and Normal Mode

In the copy, fax and image send modes, there are two types of operation screens: easy mode and normal mode.

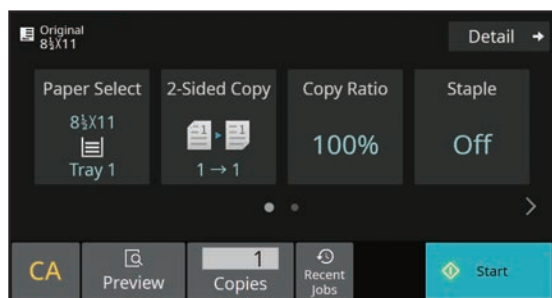
The easy mode consists of the minimum necessary functions, such as frequently used functions, and most operations can be performed smoothly.

When you want to use detailed settings or special functions, use the normal mode.

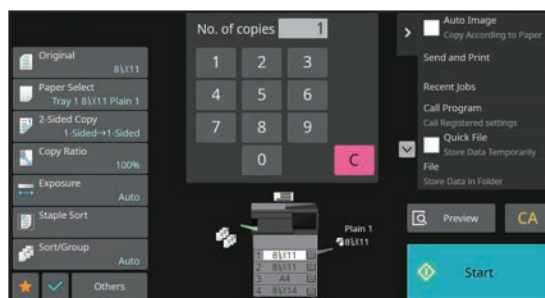
In normal mode, all functions are available.

(Example: easy mode and normal mode in copy mode)

### Easy mode



### Normal mode

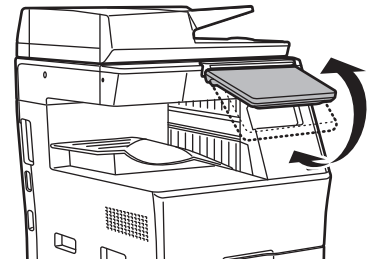






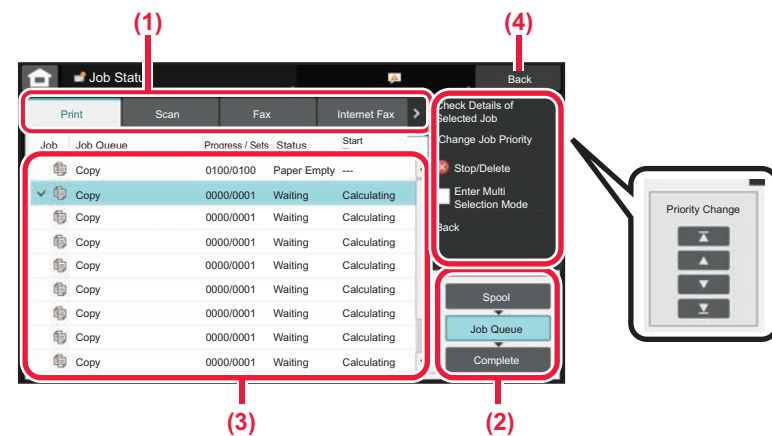
## TO CHANGE THE ANGLE OF THE OPERATION PANEL

You can change the angle of the operation panel.  
Adjust the angle for ease of viewing.



## CHECKING THE STATUS OF A JOB / PRIORITY / CANCELING

To display the Job Status screen, tap the [Job Status] key in the home screen, or tap the [Job Status] key that appears in the upper right corner of each mode screen.



### Check the job status

- (1) Tap the tab of the mode you want to check.  
Check copy jobs and print jobs on the [Print] tab.
- (2) Tap the [Job Queue] or [Complete] key.
- (3) Check the jobs in the list.  
If you want to give a job priority or cancel a job, tap that job.
- (4) Tap the [Back] key to return to the original screen.

### To give the job priority

Tap [Change Job Priority], and tap a Change Priority key.

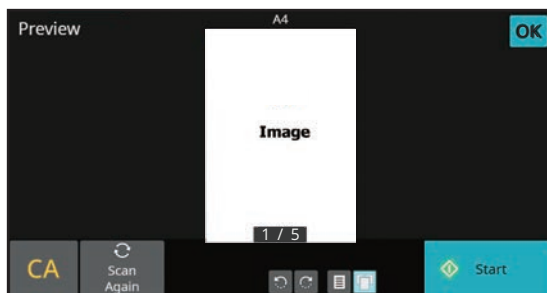
### To cancel the job

If you want to cancel a job, tap that job and tap [Stop/Delete].

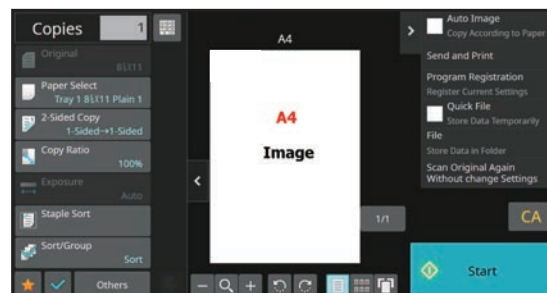
## PREVIEW SCREEN

You can tap the [Preview] key to open the Preview screen. In the Preview screen on the touch panel, you can view previews of jobs and images stored in the machine.

### Easy mode



### Normal mode





# PLACING ORIGINALS

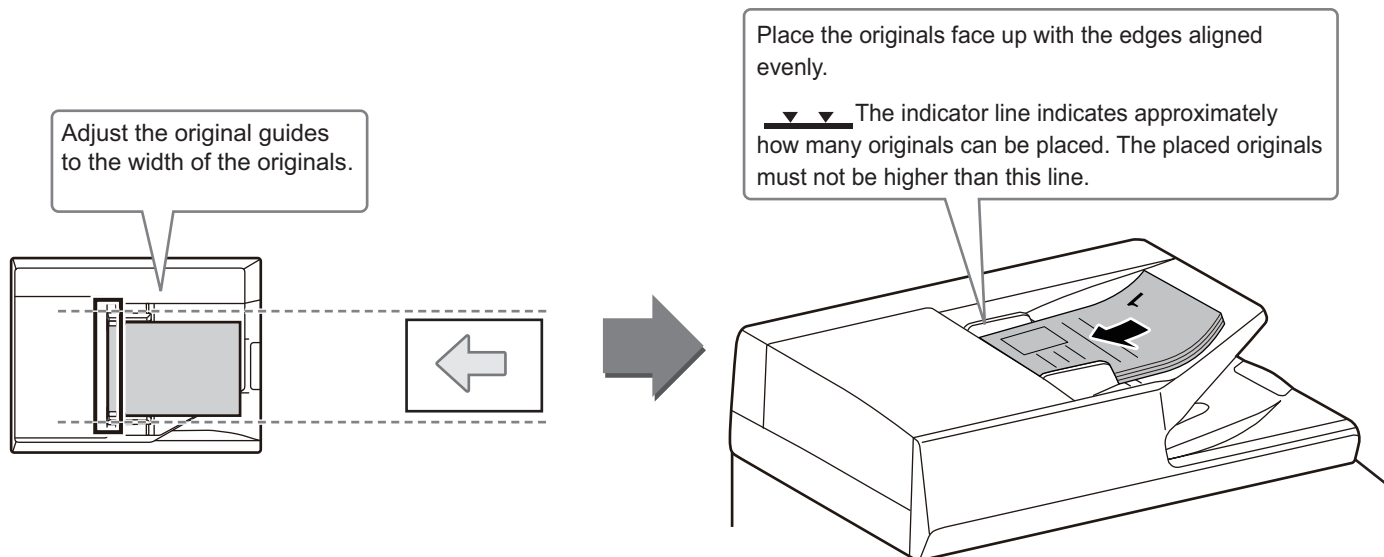
The automatic document feeder can be used to automatically scan many originals at once, and this saves you the trouble of manually feeding each original.

For originals that cannot be scanned using the automatic document feeder, such as a book or a document with notes attached, use the document glass.

## USING THE AUTOMATIC DOCUMENT FEEDER

When using the automatic document feeder, place the originals in the document feeder tray.

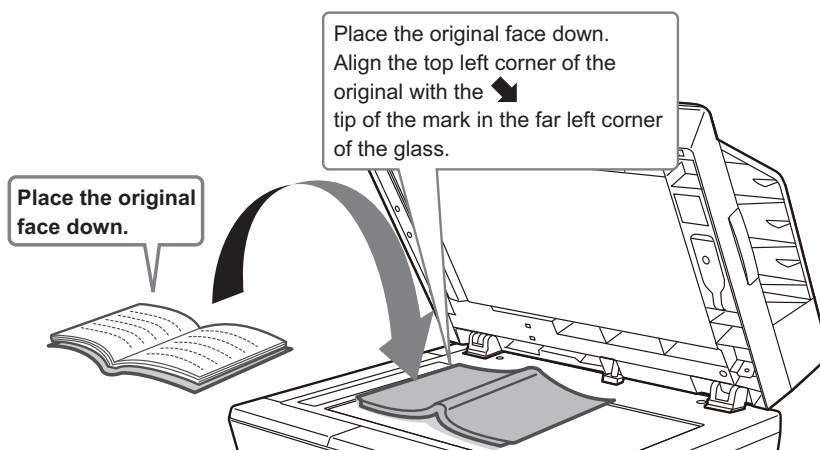
Make sure an original has not been placed on the document glass.



## USING THE DOCUMENT GLASS

Take care that your fingers are not pinched when closing the automatic document feeder.

After placing the original, be sure to close the automatic document feeder. If left open, parts outside of the original will be copied black, causing excessive use of toner.



Set the orientation of the image to ensure that the orientation of the placed original is correctly recognized.  
For details, see the User's Manual.

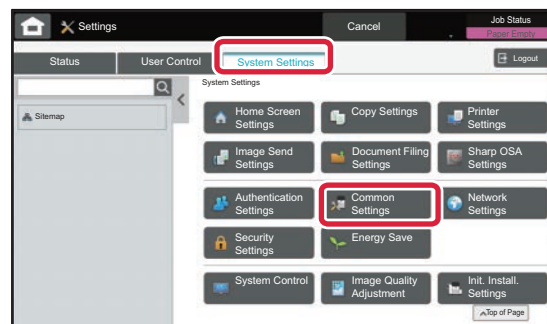
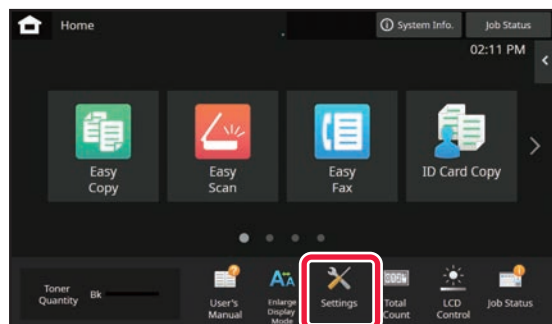


# ADJUSTING THE VOLUME

You can adjust the volume of sounds generated by the machine. Tap the [Settings] key and configure the following settings from the [System Settings] tab.

(Administrator rights are required.)

► [SETTING MODE WHEN AN ADMINISTRATOR IS LOGGED IN \(page 41\)](#)



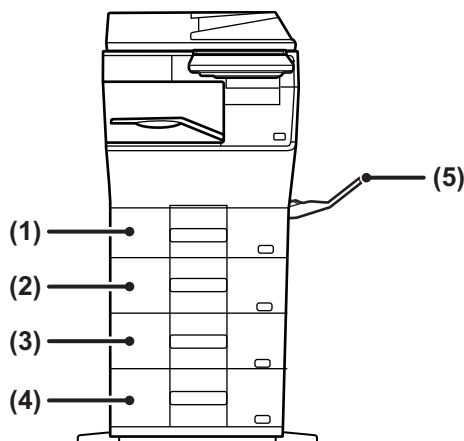
Setting	Settings
Sound Settings → Beep Sound Settings (Common) → Scan Complete Sound (Image Send)	Configure settings for the sound that is generated at the completion of scanning when using the fax, scan, document filing, or other image send function.
Sound Settings → Beep Sound Settings (Image Send) → Fax	For fax, configure settings for the on-hook (speaker) volume, ringing sound, line monitor, reception completed sound, sending completed sound, and send/receive error sound.
Sound Settings → Beep Sound Settings (Image Send) → Internet Fax	Configure settings for sounds generated when an Internet fax is received and when a communication error occurs.
Sound Settings → Beep Sound Settings (Common) → Keys Touch Sound	Configure settings for the sound generated when a key is tapped, and whether a sound is generated when the key for a default setting is tapped.



## LOADING PAPER

### NAMES AND LOCATIONS OF TRAYS

The names of the trays are as follows.



(1) Tray 1

(2) Tray 2 (when a 600-sheet paper feed unit is installed)

(3) Tray 3 (when two 600-sheet paper feed units are installed)

(4) Tray 4 (when three 600-sheet paper feed units are installed)

(5) Bypass tray

### Setting orientation of the print side

The setting orientation varies for the print side of paper, depending on the tray used. For "Letter Head" and "Pre-Printed", set the paper in the reverse orientation.

Place with the print side facing the direction indicated below.

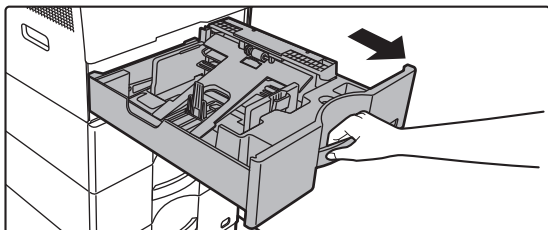
Tray	In normal status	With letter head or pre-printed paper set
Trays 1 - 4	Facing up	Facing down
Bypass tray	Facing down	Facing up



## LOAD PAPER INTO THE TRAY 1 - 4

1

Tray 1

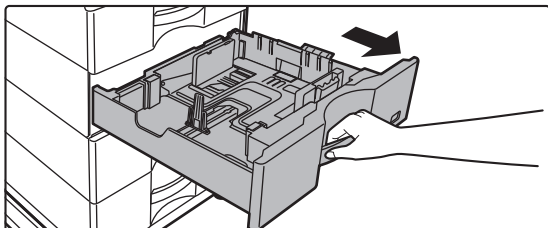


**Pull out the paper tray.**

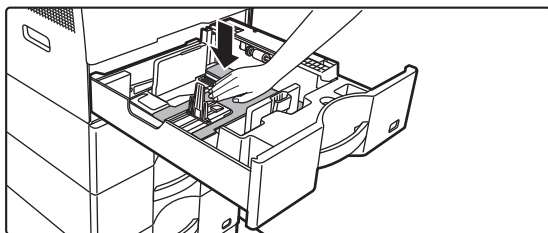
Gently pull the tray out until it stops.

To load paper, go to step 3. To load a different size of paper, go to the next step.

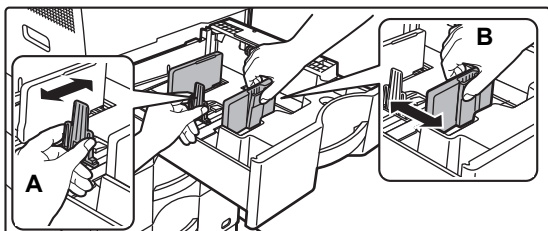
Tray 2 - 4



When using the tray 1, push the center of the pressure plate down until it locks into place.



2



**Adjust guide plates A and B to match the longitudinal and transversal dimensions of the paper to be loaded.**

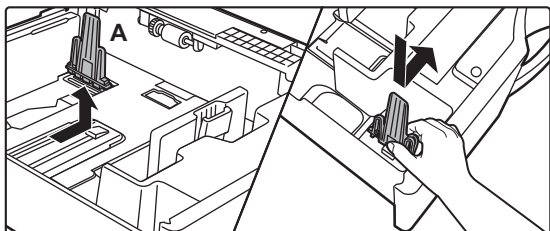
The guide plates A and B are slidable. Squeeze the separator plate lever and slide to the desired paper size. Adjust to the paper size so that the paper will not be too loose or too tight.



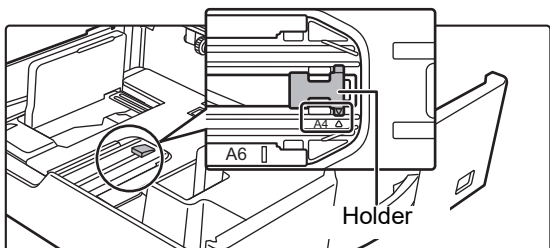
## BEFORE USING THE MACHINE



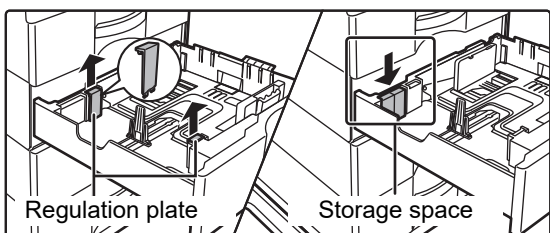
- When loading A4 size paper in tray 1, or 8-1/2" x 14" paper in trays 2 to 4, remove divider plate A. Move divider plate A all the way to the paper feed opening (right side), and pull up.



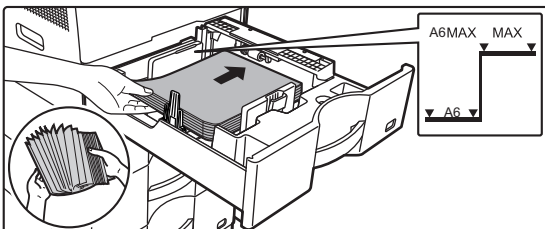
- If the machine does not recognize the paper size even though A4 size is correctly loaded in tray 1, or 8-1/2" x 14" size is correctly loaded in trays 2 to 4, check if the holder in the cassette is positioned at A4 (8-1/2" x 14" in trays 2 to 4).



- When setting 8-1/2" x 11" size paper in tray 2 to 4, remove the 2 regulation plates with green color on the front and back side of the tray before setting the paper. The plates are contained in the inside storage space of the back side of the tray.



3



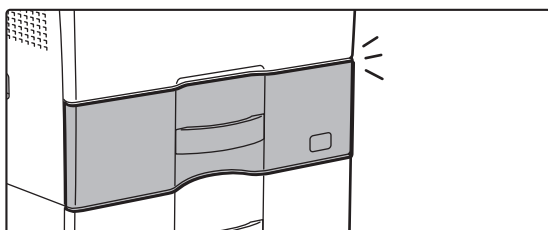
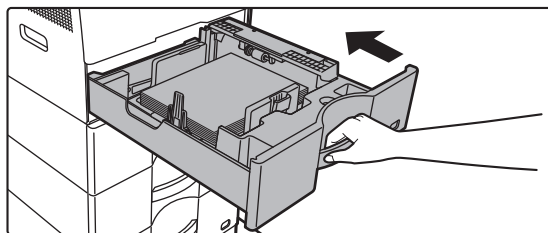
### Insert the paper into the tray.

- Load the paper with the print side facing up. The stack must not be higher than the indicator line.
- Fan the paper well before loading it. Otherwise, multiple sheets may feed at once and cause a misfeed.
- Do not load the paper as shown below.





4

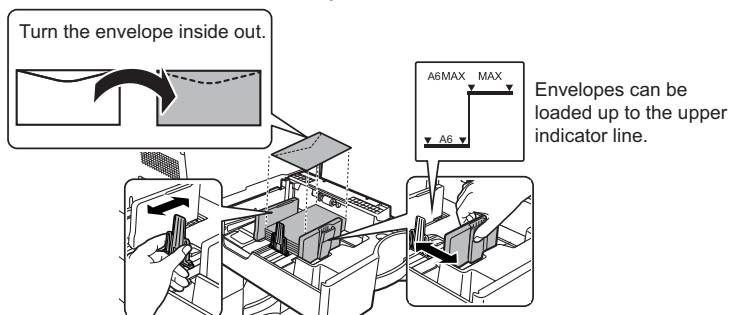


### Gently push the paper tray into the machine.

Push the tray firmly all the way into the machine slowly. Forcefully inserting the tray may cause the paper to be skewed and misfeed. Close the tray completely.

### Loading envelope in tray 1

Load the paper with the copy and print side facing up. The diagram shows an example of printing on the front side. Maximum number of envelopes does not exceed 50 and indicator line.

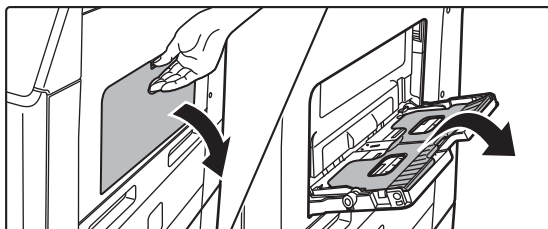


When loading envelopes in the tray 1, set the paper type.

► [CHANGE THE SETTING OF THE PAPER TRAY \(page 17\)](#)

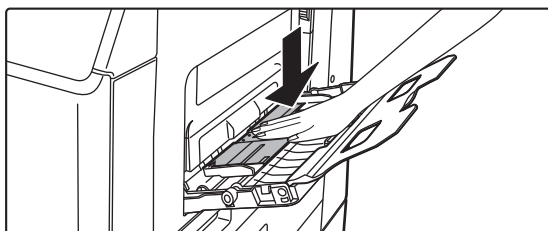
## LOAD PAPER INTO THE BYPASS TRAY

1



Open the bypass tray and the extension tray.

2

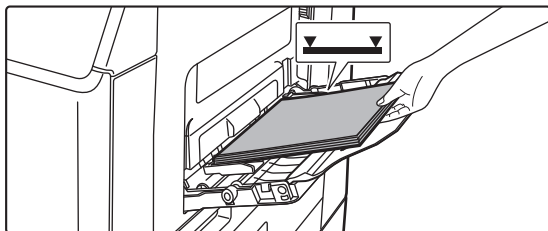


Push the center of the pressure plate down until it locks into place.



## BEFORE USING THE MACHINE

3

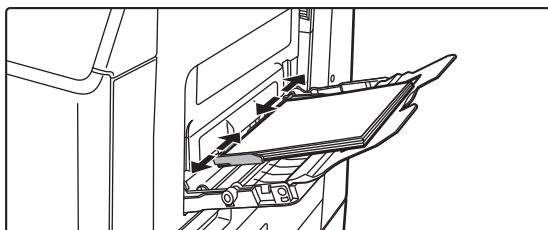


### Load the paper with the print side facing down.

Insert the paper along the bypass tray guides all the way into the bypass tray until it stops slowly. Inserting the paper with excessive force may cause the leading edge to fold back. Inserting the paper too loosely may cause skewed feeding or misfeeds.

The paper must not exceed the maximum number of sheets and must not be higher than the indicator line.

4



### Set the bypass tray guides correctly to the width of the paper.

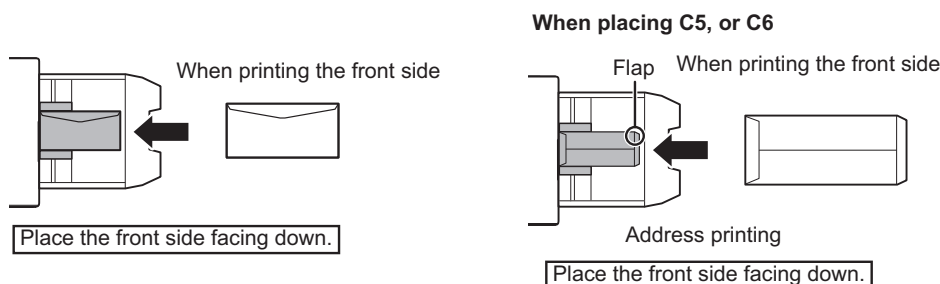
Adjust the bypass tray guides so that they slightly contact the loaded paper.



To add paper, press down the pressure plate until it locks, remove any paper remaining in the bypass tray, combine it with the paper to be added, and place in the bypass tray again. If paper is added without removing the remaining paper, a paper jam may result. A paper jam may also result if more than the specified number of sheets are added, or if the paper stack exceeds the limit.

### Loading envelopes

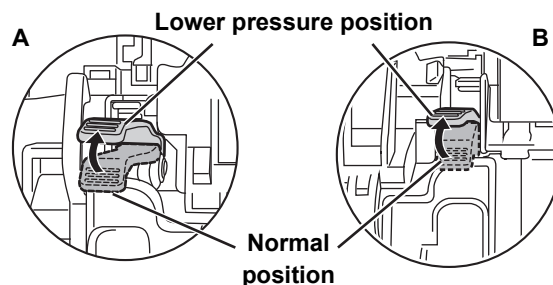
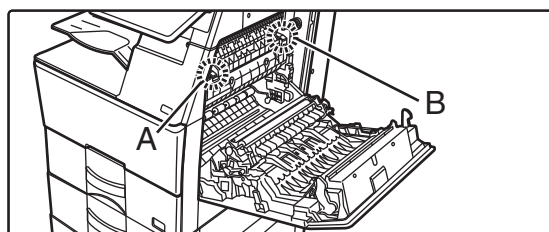
Only the front side of envelopes can be printed or copied on. Place the front side facing down.



### Fusing unit release levers (Loading envelopes)

In some cases damage to the envelopes or smudging may occur even if envelopes within the specifications are used. This problem may be alleviated by shifting the fusing unit release levers from their "normal pressure position" to the "lower pressure position". Follow the procedure on this page.

- Move the fusing unit release levers (two) to the lower pressure position as shown.
- Return the lever to the normal position when finished feeding envelopes.



- Before printing envelopes, it is recommended that you conduct a test print.
  - When loading envelopes in the bypass tray, set the paper type.
- [CHANGE THE SETTING OF THE PAPER TRAY \(page 17\)](#)





# CHANGE THE SETTING OF THE PAPER TRAY

To change the paper loaded in the tray, change the machine's tray settings from the [Tray Settings] key in the home screen.

As an example, the steps for changing the paper in tray 1 from 8-1/2" x 11" plain paper to 5-1/2" x 8-1/2" recycled paper are explained below.

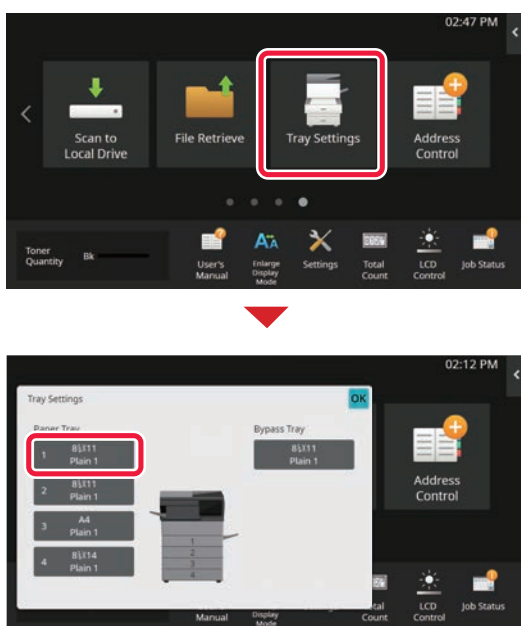
1



**Tap the [Home Screen] key.**

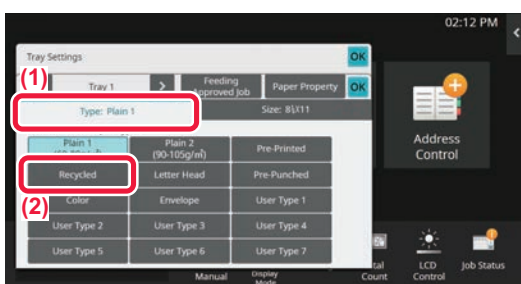
Home screen appears.

2



**Tap the [Tray Settings] key and tap the key of the paper tray 1.**

3

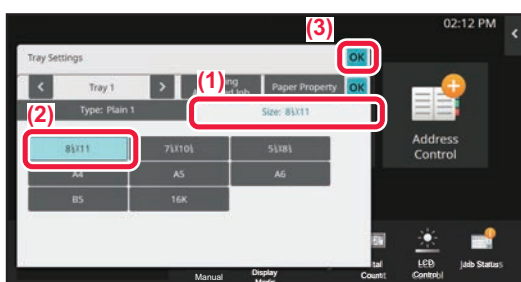


**Set the paper type.**

(1) Tap the tab for the Paper Type.

(2) Tap the [Recycled] key.

4



**Set the paper size.**

(1) Tap the tab for the Paper Size.

(2) Tap the [5-1/2" x 8-1/2"] key.

(3) Tap **OK** in "Tray Settings".



# SAVING CONTACTS IN THE ADDRESS BOOK

"Contacts" and "Group" can be stored in the address book.

The procedure for adding a new contact to the address book by directly entering the name and address is explained here as an example.

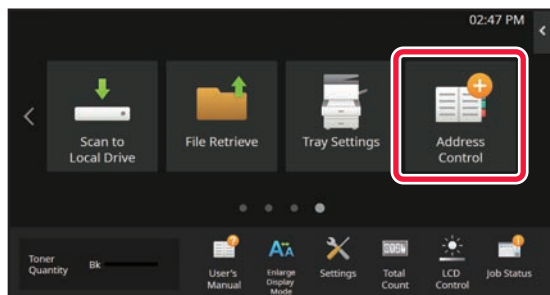
1



Tap the [Home Screen] key.

Home screen appears.

2



Tap the [Address Control] key.

3



Enter the information you want to register in the address book.

(1) Enter basic information.

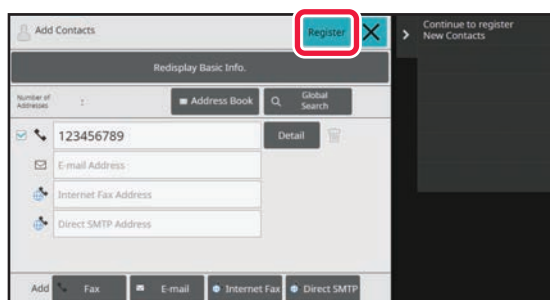
Be sure to enter [Name] and [Initial].

To specify a category, select one from a category list that appears when the entry box is tapped.

To register a contact for frequent use, select the [Also Register for Frequent Use] checkbox ☒.

(2) Tap [Fax Number], [E-mail Address], [Internet Fax Address], or [Direct SMTP Address], enter the address, and tap **OK**.


4

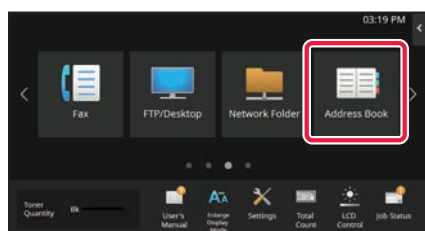


Tap the [Register] key.

The first address of each address type is set as the default address. If no address has the checkbox next to it selected, a confirmation screen will appear asking you if you want to select a default address.

## Editing or deleting a contact

Tap the [Address Book] key in the home screen, select the contact to be edited or deleted, tap  in the action panel, and tap [Edit] or [Delete].



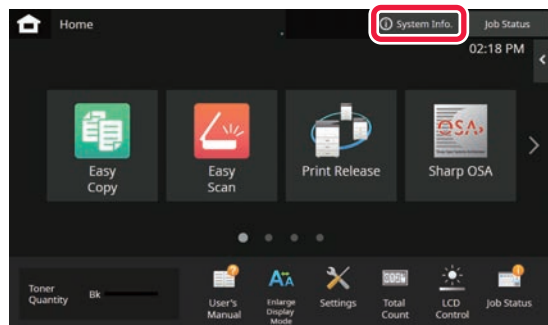


# ACCESSING THE WEB SERVER IN THE MACHINE

When the machine is connected to a network, the machine's built-in Web server can be accessed from a Web browser on your computer.

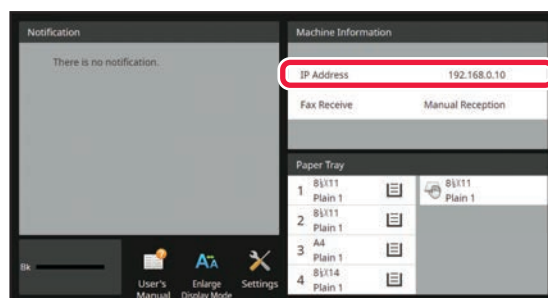
## OPENING THE WEB PAGES

1



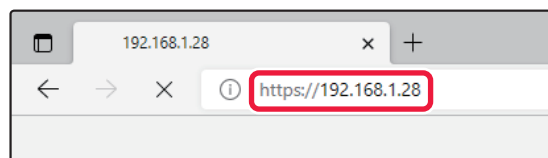
Tap the [System Info.] key.

2



Check the IP address in the machine information.

3



Access the Web server in the machine to open the Web pages.

Start a Web browser on a computer that is connected to the same network as the machine and enter the IP address of the machine.

The Web page will appear.

The machine settings may require that user authentication is performed in order to open the Web page. Please ask the administrator of the machine for the password that is required for user authentication.

Recommended Web browsers

Microsoft Edge (Windows®), Firefox (Windows®), Safari (macOS®), Chrome (Windows®):

Latest version or immediately previous major release



# USER AUTHENTICATION

When user authentication is enabled in settings mode, you must log in in order to use the machine. User authentication is disabled in the factory default settings.

When you have finished using the machine, log out.

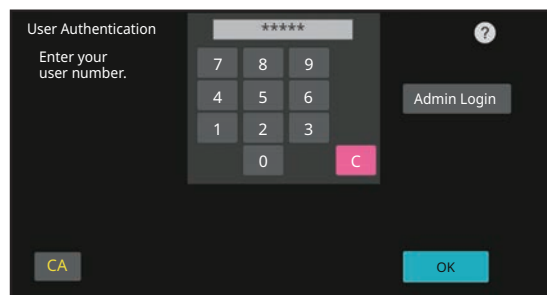
## ABOUT AUTHENTICATION METHODS

There are three user authentication methods: authentication by user number, authentication by login name / password, and authentication by quick authentication. Ask the system administrator of the machine for the information you need to log in.

### AUTHENTICATION BY USER NUMBER

The following procedure is used to log in using a user number received from the administrator of the machine.

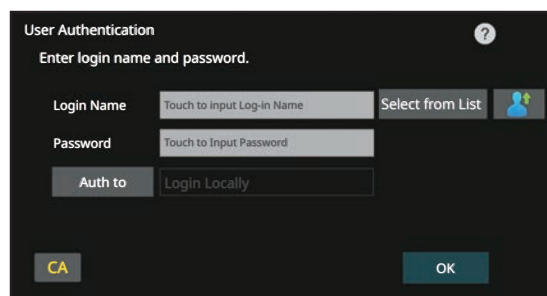
When starting the machine, the login screen appears.



### AUTHENTICATION BY LOGIN NAME/PASSWORD

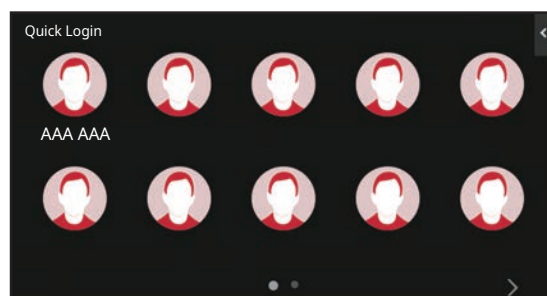
This method enables users to log in using a login name and password received from the administrator of the machine or the administrator of the LDAP server.

When starting the machine, the login screen appears.



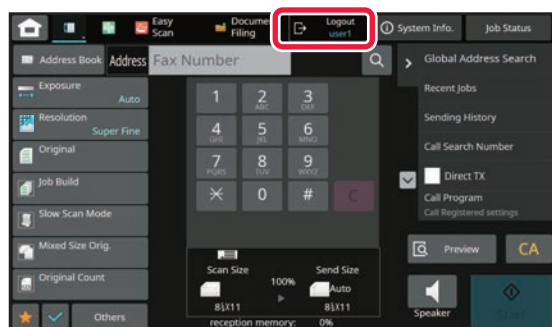
### AUTHENTICATION BY QUICK AUTHENTICATION

This can only be used on the machine when carrying out user authentication. This method provides simple authentication for an administrator who has been previously registered on the machine.



## LOGOUT

When you have finished using the machine, log out. This helps prevent unauthorized people from using the machine.





# FUNCTIONS THAT CAN BE USED ON THE MACHINE

The machine has many functions for a variety of purposes.

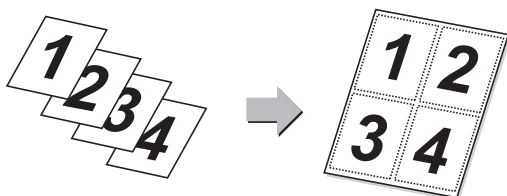
Some convenient functions are described in below. For details, see the User's Manual.

## N-Up



This function uniformly lays out multiple original pages onto a single sheet of paper.

This function is convenient when you wish to present multiple pages in a compact format, or show a view of all pages in a document.

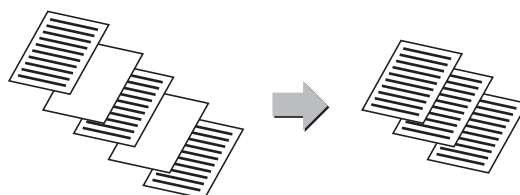


## Blank Page Skip



If the scanned original contains blank pages, this function skips them to copy or send only non-blank pages.

The machine detects blank pages, enabling you to skip useless blank sheets without checking an original.

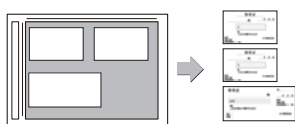


## Multi-crop scan / Image Crop

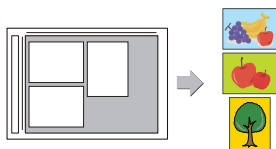


You can place multiple documents such as receipts or photographs on the document glass, and automatically crop and save each document to a separate file during scanning.

### Multi crop



### Image Crop

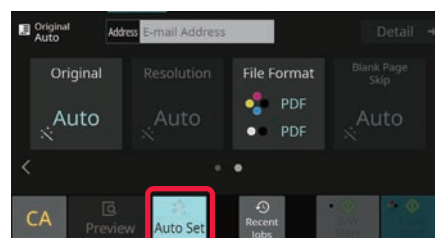


## Auto Set



To automatically set scan settings appropriate for the original, tap the [Auto Set] key in the base screen of Easy Mode.

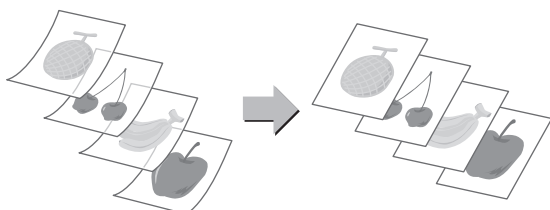
Image Orientation, Resolution, and Blank Page Skip, Duplex Setup, Skew Adjustment, JPEG Compression Ratio, Automatically Detect Mono2/Grayscale are set automatically.



## Slow Scan Mode



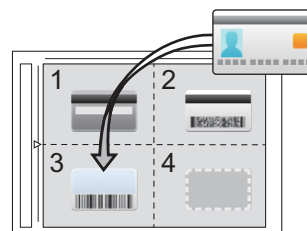
Use this function when you wish to scan thin originals using the automatic document feeder. This function helps prevent thin originals from misfeeding.



## Card Shot (Multi)



Up to four cards placed on the document glass are automatically scanned into separate files, with each file consisting of the front and back of the card.





# COPIER

This section explains the basic procedures for using the copier function.

## MAKING COPIES

This section explains how to set a Copy Ratio.

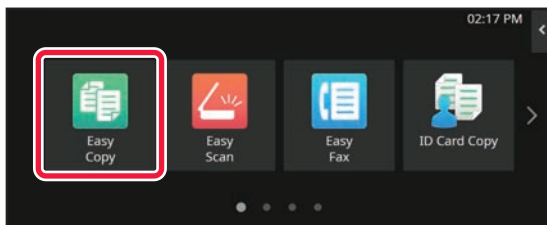
1



**Tap the [Home Screen] key.**

Home screen appears.

2



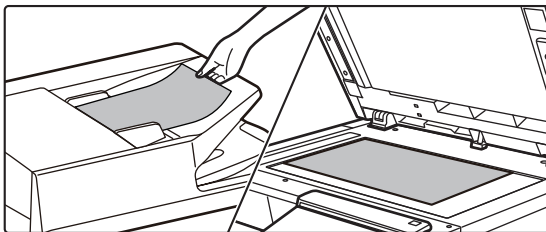
**Tap the [Easy Copy] mode icon.**

Easy Copy mode screen appears.

Copy mode has two modes: easy mode and normal mode. Easy mode is limited to frequently used functions that allow you to smoothly perform most copy jobs.

If you need to select detailed settings or special functions, use normal mode. All functions can be used in normal mode.

3

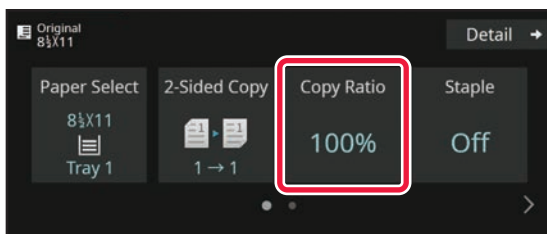


**Place the original.**

Place the original in the document feeder tray of the automatic document feeder, or on the document glass.

► [PLACING ORIGINALS \(page 10\)](#)

4



**Tap the [Copy Ratio] key.**

The functions below can be enabled in easy mode.

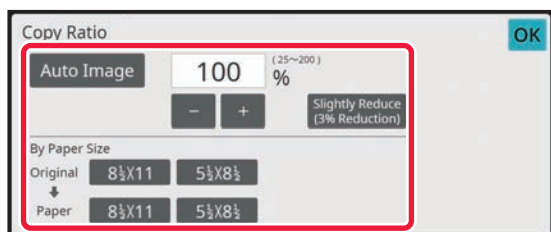
- Paper Select
- 2-Sided Copy
- Copy Ratio
- Staple\*
- Original
- Exposure
- N-Up
- Card Shot
- Job Build
- Blank Page Skip

\* When an inner finisher is installed.

To select more detailed settings, tap the [Detail] key and select settings in normal mode.



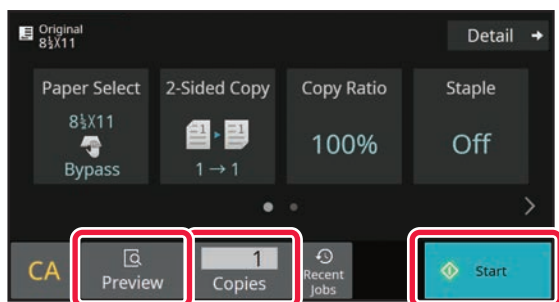
5



### Set the copy ratio.

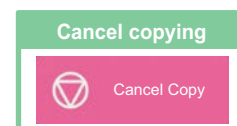
After the settings are completed, tap [OK].

6



### Set the number of copies and then tap the [Start] key.

- To check a preview of a document, tap the [Preview] key.
- [PREVIEW SCREEN \(page 9\)](#)

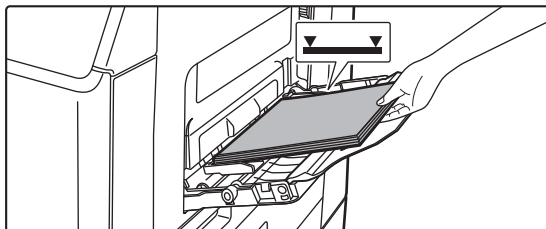




# COPYING ON SPECIAL PAPER (Bypass Copy)

This section explains how to load 8-1/2" x 11" heavy paper in the bypass tray.

1



**Load paper into the bypass tray.**

► [LOAD PAPER INTO THE BYPASS TRAY \(page 15\)](#)

2



**Select settings in the touch panel.**

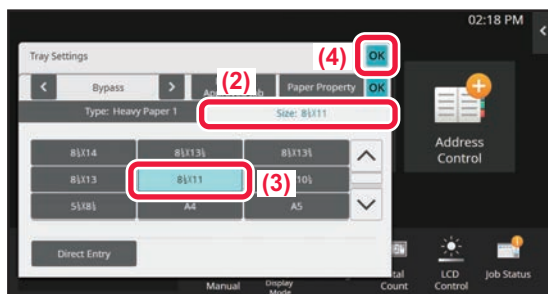
(1) Tap the [Heavy Paper 1], [Heavy Paper 2] key.

Tap the [Heavy Paper 1] key if the paper is 28 lbs. bond to 65 lbs. cover (106 g/m<sup>2</sup> to 176 g/m<sup>2</sup>), the [Heavy Paper 2] key if the paper is 65 lbs. cover to 80 lbs. cover (177 g/m<sup>2</sup> to 220 g/m<sup>2</sup>).

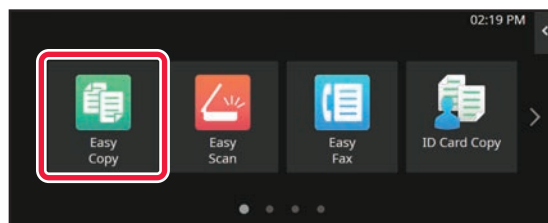
(2) Tap the [Size] tab.

(3) Tap the [8-1/2" x 11"] key.

(4) Tap [OK] of "Tray Settings".



3



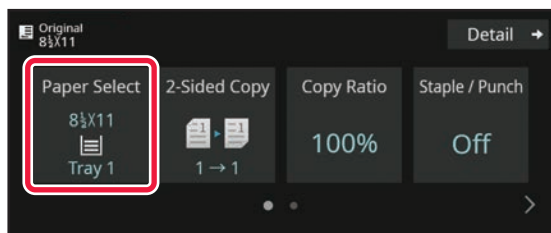
**Tap the [Easy Copy] mode icon.**

Easy Copy mode screen appears.



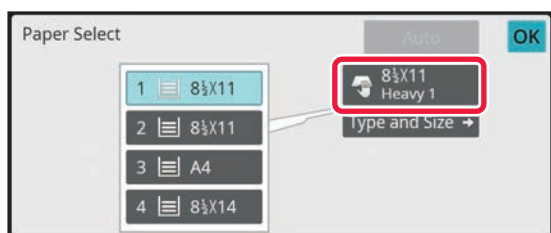


4



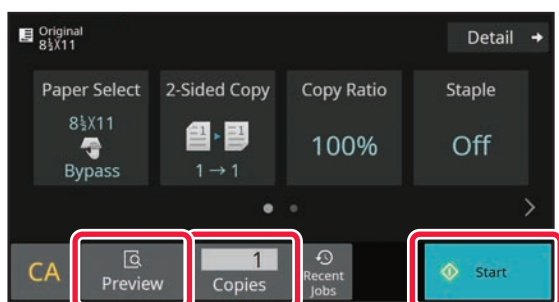
Tap the [Paper Select] Key.

5



Select the Bypass Tray.

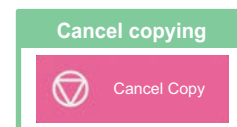
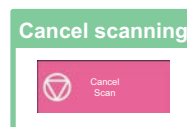
6



Set the number of copies and then tap the [Start] key.

- To check a preview of a document, tap the [Preview] key.

► [PREVIEW SCREEN \(page 9\)](#)





# PRINTER

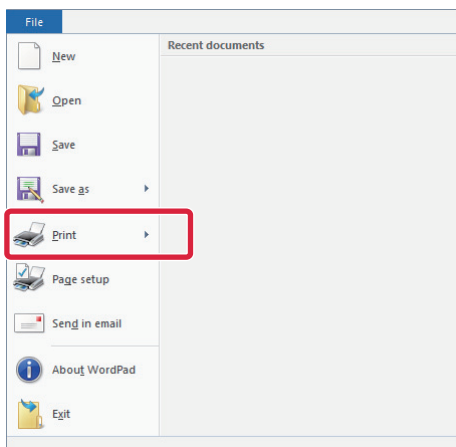
This section explains the basic procedure for printing using the printer driver of the machine. The explanations of screens and procedures are primarily for Windows® 10 in Windows® environments, and macOS 11 in macOS environments. The window varies depending on the operating system version, the printer driver version, and the application.

## PRINTING IN A WINDOWS ENVIRONMENT

The following example explains how to print an A4 size document from "WordPad", which is a standard accessory program in Windows.

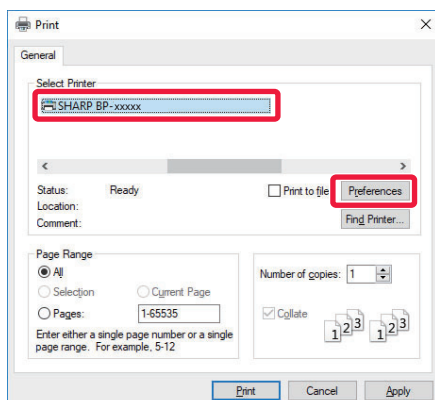
To install the printer driver and configure settings in a Windows environment, see the Software Setup Guide. For information on the available printer drivers and the requirements for their use, see the User's Manual.

1



Select [Print] from the [File] menu of WordPad.

2

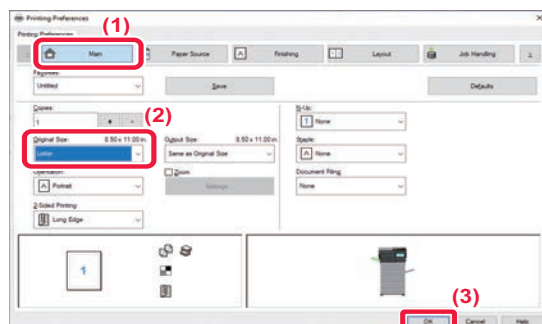


Select the machine's printer driver, and click the [Preferences] button.

If the printer drivers appear as a list, select the name of the printer driver to be used from the list.



3



## Select print settings.

(1) Click the [Main] tab.

(2) Select the original size.

To select settings on other tabs, click the desired tab and then select the settings.

(3) Click the [OK] button.

- Help can be displayed for a setting by clicking the setting and pressing the [F1] key.
- Click the [Help] button, the Help window will open to let you view explanations of the settings on the tab.

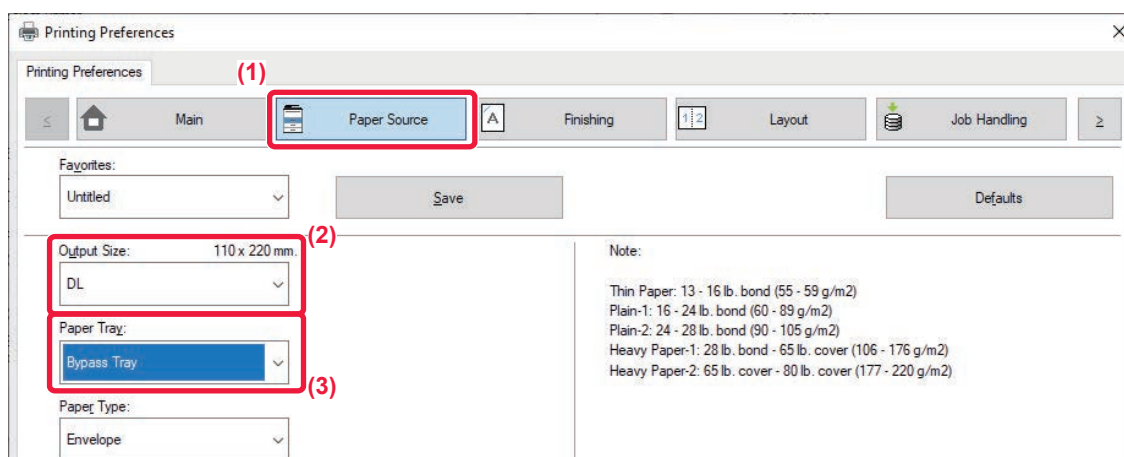
4

## Click the [Print] button.

Printing begins.

## PRINTING ON ENVELOPES

The bypass tray or the tray 1 can be used for envelope printing.



(1) Click the [Paper Source] tab.

(2) Select the envelope size from "Output Size".

When "Output Size" is set to [DL], "Paper Type" is also automatically set to [Envelope].

(3) Select [Bypass Tray] or the [Tray 1] from the "Paper Tray".



- Set the paper type of the bypass tray or the tray 1 to [Envelope] and load an envelope into the bypass tray or the tray 1.
- ▶ [Loading envelopes \(page 16\)](#)
- When using media such as envelopes that can be loaded only in a specific orientation, you can rotate the image 180 degrees. For more information, see "User's Manual".

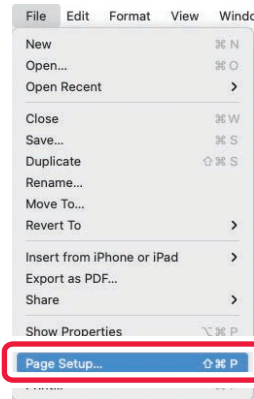


# PRINTING IN A macOS ENVIRONMENT

The following example explains how to print an A4 size document from "TextEdit", which is a standard accessory program in macOS.

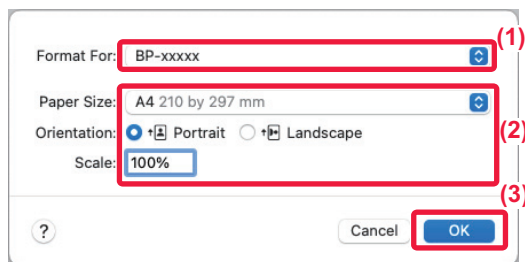
To install the printer driver and configure settings in a macOS environment, see the Software Setup Guide.

1



Select [Page Setup] from the [File] menu.

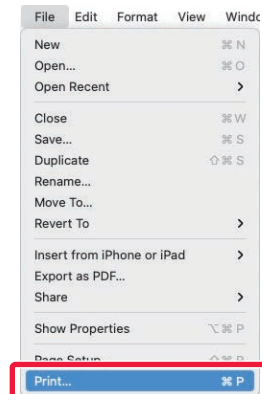
2



Select paper settings.

- (1) Make sure that the correct printer is selected.
- (2) Select the paper settings.  
Set the paper size, paper orientation, and copy ratio.
- (3) Click the [OK] button.

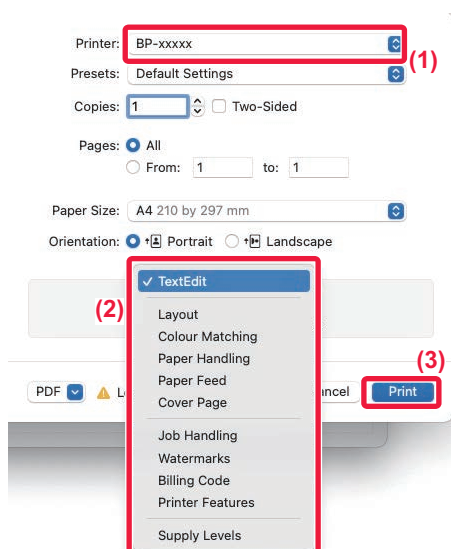
3



Select [Print] from the [File] menu.



4



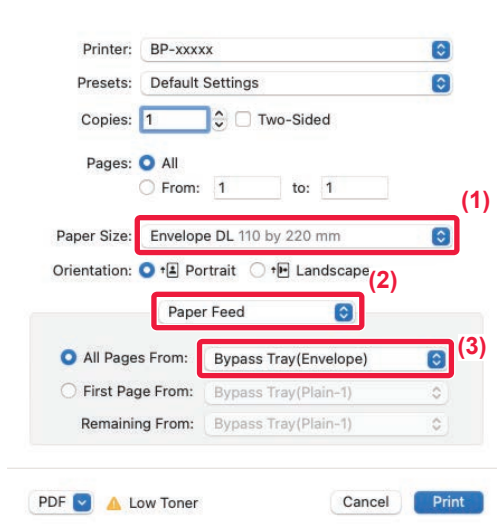
## Select print settings.

- (1) Make sure that the correct printer is selected.
- (2) Select items from the menu and configure the settings as needed.
- (3) Click the [Print] button.

## PRINTING ON ENVELOPES

The bypass tray or the tray 1 can be used for envelope printing.

Select the envelope size in the settings of the application ("Page Setup" in many applications) and then perform the following steps.



- (1) Select the envelope size from "Paper Size".
- (2) Select [Paper Feed].
- (3) Select [Bypass Tray(Envelope)] or the [Tray 1] from the "All Page From".



- Set the paper type of the bypass tray or the tray 1 to [Envelope] and load an envelope into the bypass tray or the tray 1.
  - ▶ [Loading envelopes \(page 16\)](#)
- When using media such as envelopes that can be loaded only in a specific orientation, you can rotate the image 180 degrees. For more information, see "User's Manual".



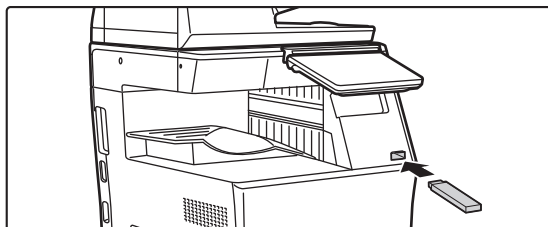
## DIRECTLY PRINTING A FILE IN USB MEMORY

Files in a USB memory device connected to the machine are printed from the operation panel of the machine without using the printer driver.

The file types (and corresponding extensions) that can be printed directly are shown below.

File Type	TIFF	JPEG	PCL	PDF/EncryptedPDF/Compact PDF	PS	DOCX, XLSX, PPTX	PNG
Extension	tiff, tif	jpeg, jpg, jpe, jfif	pcl, prn	pdf	ps, prn	docx, xlsx, pptx	png

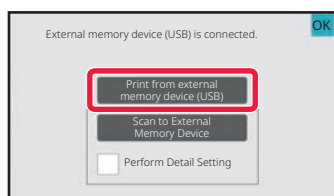
1



**Connect the USB memory device to the machine.**

- Use FAT32, NTFS or exFAT format for USB memory device.
- When the format of the USB memory device is FAT32, use a 32 GB or less USB memory device.

2

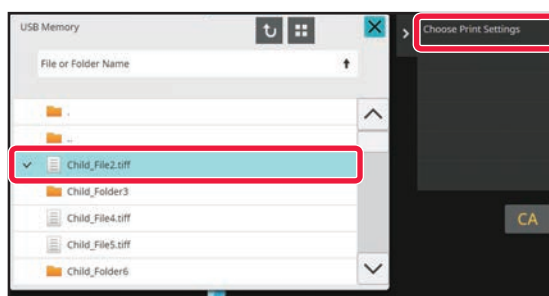


**When a screen for selecting the action appears, tap [Print from external memory device (USB)].**

If the screen does not appear, follow these steps:

- (1) Tap the [File retrieve] key.
- (2) Tap [Select File from USB Memory to Print] on the action panel.

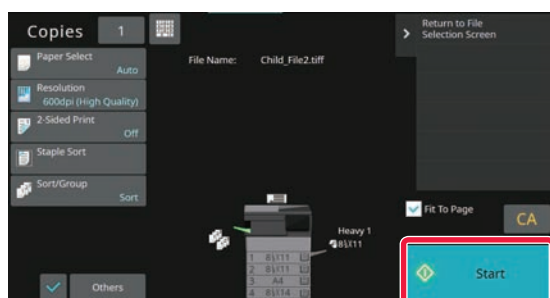
3



**Tap the key of the file that you wish to print, and tap [Choose Print Settings] on the action panel.**

- When printing multiple files, tap the keys of the files you wish to print, and tap [Print] on the action panel.
- Tap to switch to thumbnails.

4



**Select print settings and tap the [Start] key.**

5

**Remove the USB memory device from the machine.**

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DirectOffice™ is a trademark of CSR Imaging US, LP, registered in the United States and other countries.



# FACSIMILE

This section explains the basic procedures for using the fax function of the machine.

## SENDING A FAX

This section explains the basic procedure for sending a fax.  
In fax mode, color originals are sent as black and white images.

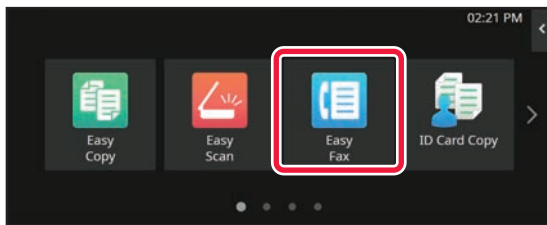
1



**Tap the [Home Screen] key.**

Home screen appears.

2



**Tap the [Easy Fax] mode icon.**

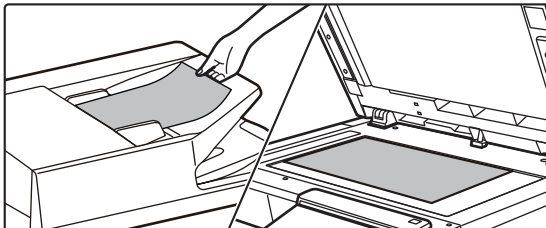
Easy Fax mode screen appears.

Fax mode has two modes: easy mode and normal mode.  
Easy mode is limited to frequently used functions that allow you to smoothly perform most fax jobs.

If you need to select detailed settings or special functions, use normal mode.

► [Easy Mode and Normal Mode \(page 8\)](#)

3

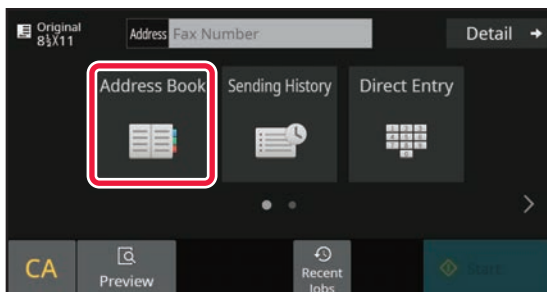


**Place the original.**

Place the original in the document feeder tray of the automatic document feeder, or on the document glass.

► [PLACING ORIGINALS \(page 10\)](#)

4

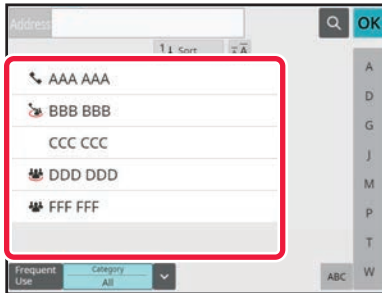


**Tap the [Address Book] key.**

You can also select a fax number from the Sending History, or tap the [Direct Entry] key to directly enter a fax number.

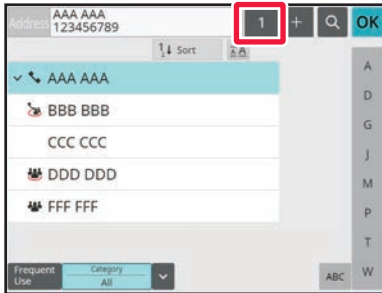


5

**Tap the key of the desired destination.**

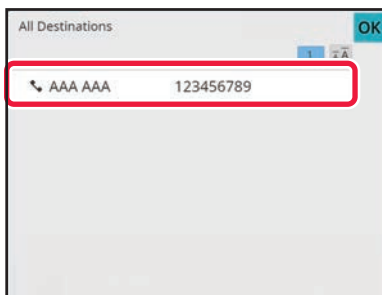
Addresses of the current mode are selected from addresses whose checkboxes were selected when the tapped destination was registered. If no addresses were registered with the checkbox selected, tap the [Yes] key in the confirmation screen and select the desired addresses. To add another destination, tap the key of the destination.

6

**Tap the [All Destinations] key.**

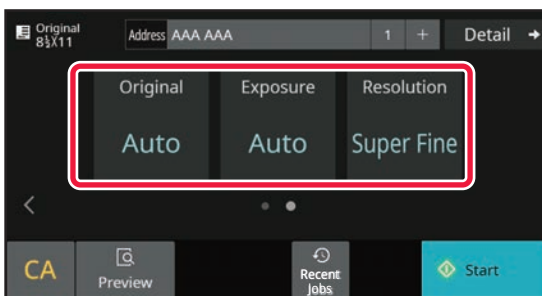
A list of the selected destinations appears.

7

**Confirm the destination.**

If an incorrect destination appears in the list, tap the destination and then tap the [Delete] key.

8

**Tap > to change screens and select settings.**

Change settings as needed.

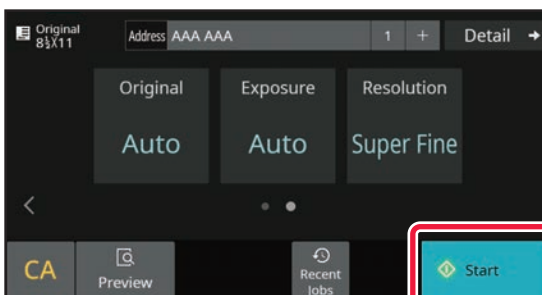
The functions below can be enabled in easy mode.

- Original set
- Exposure
- Resolution

To select more detailed settings, tap the [Detail] key and select settings in normal mode.

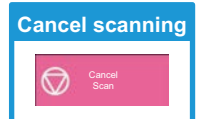
► [Easy Mode and Normal Mode \(page 8\)](#)

9

**Tap the [Start] key.**

To check a preview of a document, tap [OK] to return to the base screen of Easy Fax and tap the [Preview] key.

► [PREVIEW SCREEN \(page 9\)](#)







# SCANNER

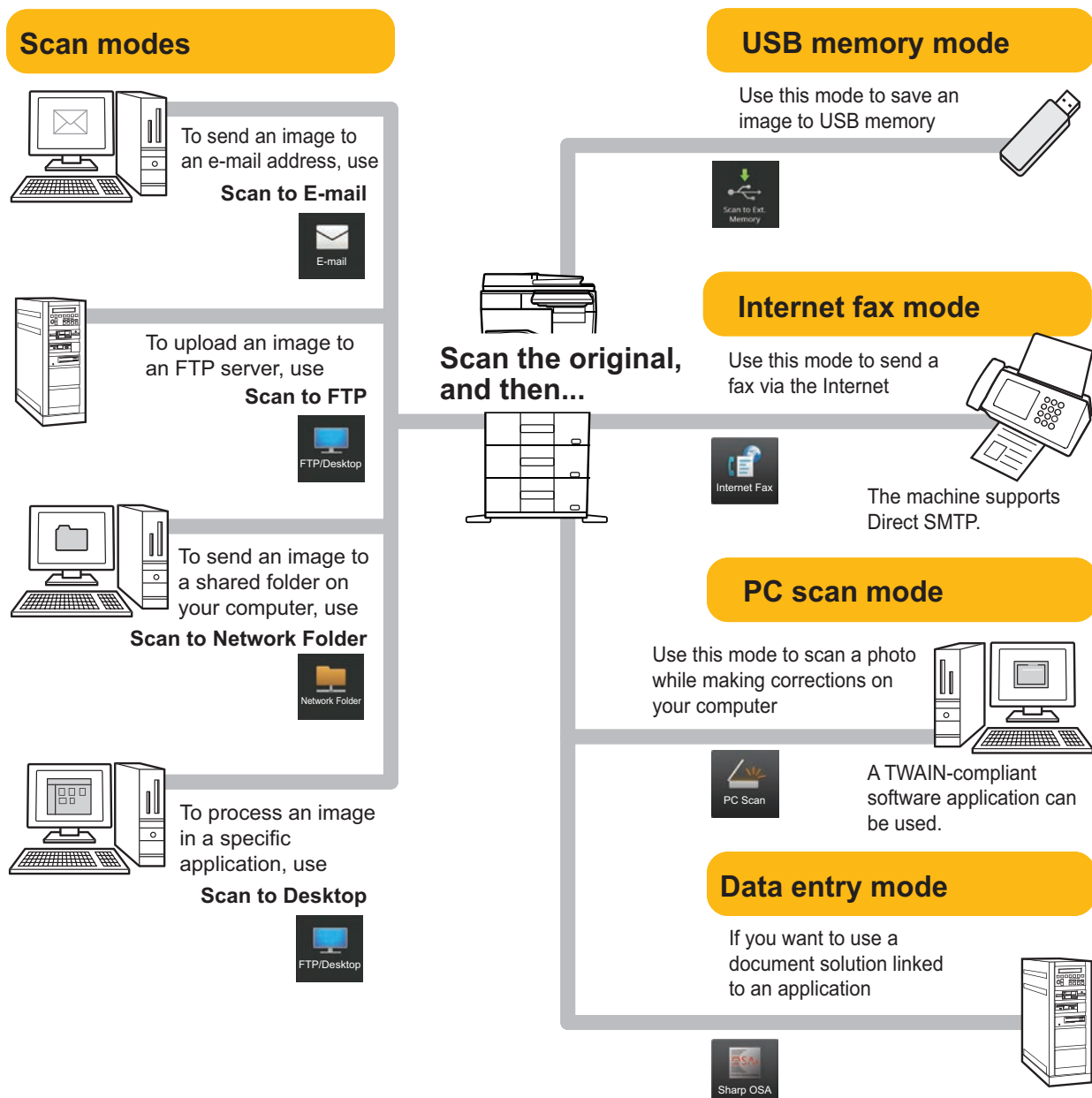
This section explains the uses of the network scanner function and the basic procedure for using scan mode. The Internet fax expansion kit is required to use the Internet fax function.

## NETWORK SCANNER FUNCTION

The network scanner function of the machine can be used to transmit scanned images by a variety of methods. The network scanner function has the following modes.

To use a mode, tap the button of the mode in the home screen.

If the button you want to use does not appear, tap or to change the screen.





# SCANNING AN ORIGINAL

The basic operation for scanning is explained below.

The procedure for sending a scanned file by E-mail to a destination stored in the address book is explained here.

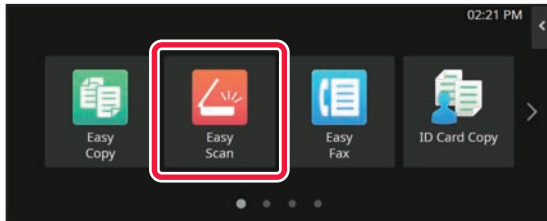
1



## Tap the [Home Screen] key.

Home screen appears.

2



## Tap the [Easy Scan] mode icon.

Easy Scan mode screen appears.

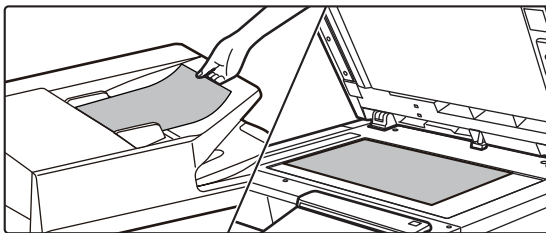
Scanner mode has two modes: easy mode and normal mode.

Easy mode is limited to frequently used functions that allow you to smoothly perform most scan jobs.

If you need to select detailed settings or special functions, use normal mode.

► [Easy Mode and Normal Mode \(page 8\)](#)

3

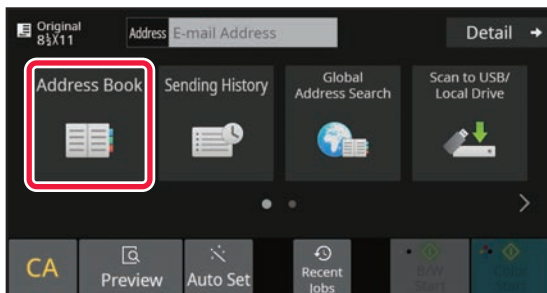


## Place the original.

Place the original in the document feeder tray of the automatic document feeder, or on the document glass.

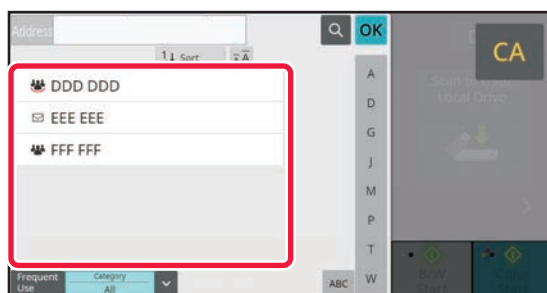
► [PLACING ORIGINALS \(page 10\)](#)

4



## Tap the [Address Book] key.

5



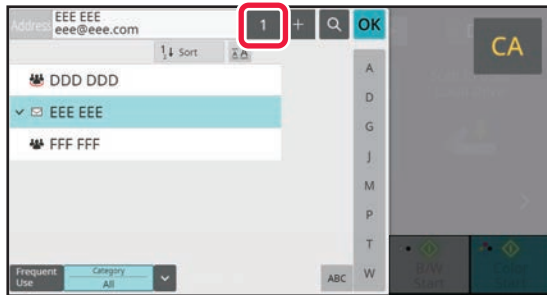
## Tap the key of the desired destination.

Addresses of the current mode are selected from addresses whose checkboxes were selected when the tapped destination was registered. If no addresses were registered with the checkbox selected, tap the [Yes] key in the confirmation screen and select the desired addresses.

To add another destination, tap the key of the destination.



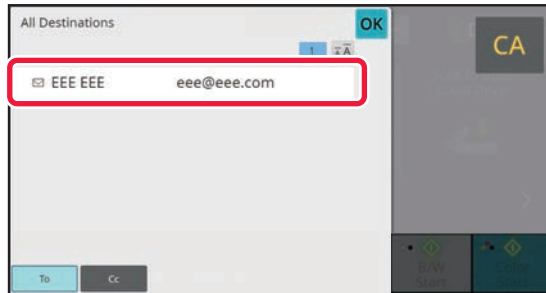
6



### Tap the [All Destinations] key.

A list of the selected destinations appears.

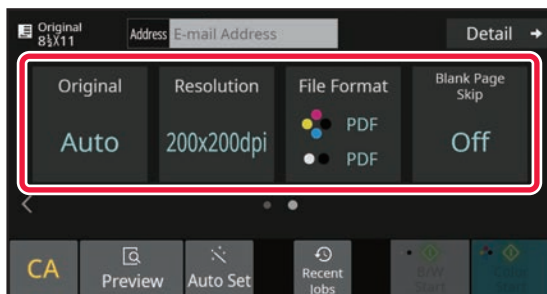
7



### Confirm the destination.

If an incorrect destination appears in the list, tap the destination and then tap the [Delete] key.

8



### Tap > to change screens and select settings.

Change settings as needed.

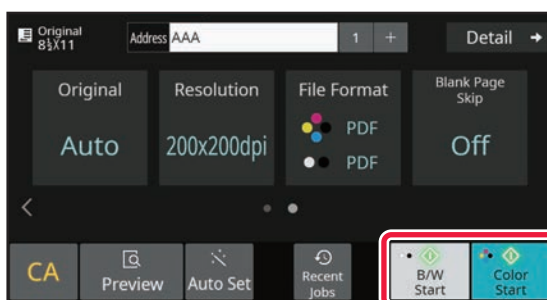
The functions below can be enabled in easy mode.

- Original
- Resolution
- File Format
- Blank Page Skip

To select more detailed settings, tap the [Detail] key and select settings in normal mode.

► [Easy Mode and Normal Mode \(page 8\)](#)

9

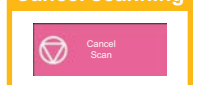


### Tap the [Color Start] key or [B/W Start] key.

- In the factory default state, the machine detects whether the original is black & white or full color when you tap the [Color Start] key, and automatically switches between full color and black & white binary scanning. When you tap the [B/W Start] key, the machine scans in black & white binary. For details, see the User's Manual.
- To check a preview of a document, tap [OK] to return to the base screen of Easy Scan and tap the [Preview] key.

► [PREVIEW SCREEN \(page 9\)](#)

Cancel scanning





# DOCUMENT FILING

The document filing function is used to store the document or print image on the hard drive when performing a copy, print, or other job. You can print or perform other operations using the saved file at a later time. This section introduces several of the document filing functions.

## SAVING A DOCUMENT ONLY (Scan to Local Drive)

Scan to Local Drive lets you save a scanned document to the main folder or a custom folder. This function is not used to print or send.

The procedure for storing a document in the main folder is explained below.

To save to a custom folder, tap the [File retrieve] key in the Home screen, tap [Scan to Local Drive] on the action panel, and select save settings. For more information, see the User's Manual.

### Saving by Easy Scan

You can save a file in the main folder or My Folder (when user authentication is enabled).

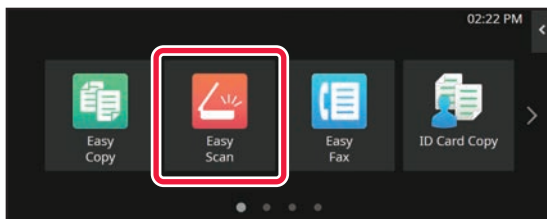
1



**Tap the [Home Screen] key.**

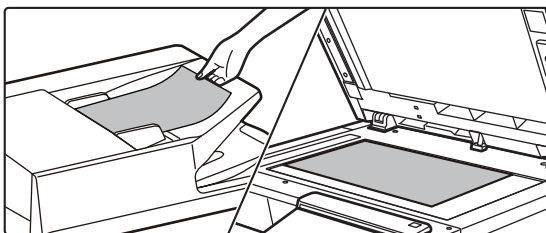
The Home screen appears.

2



**Tap the [Easy Scan] mode icon.**

3



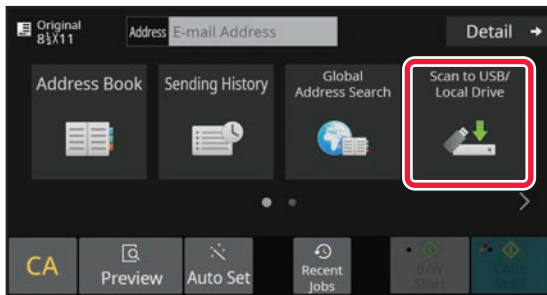
**Place the original.**

Place the original in the document feeder tray of the automatic document feeder, or on the document glass.

► [PLACING ORIGINALS \(page 10\)](#)

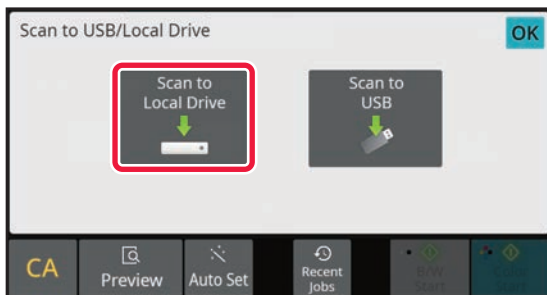


4



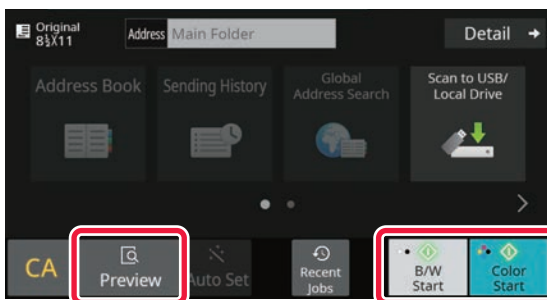
Tap the [Scan to USB/Local Drive] key.

5



Tap the [Scan to Local Drive] key.

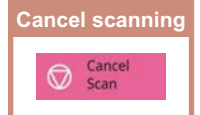
6



Tap the [Color Start] key or [B/W Start] key.

To check a preview of a document, tap the [Preview] key.

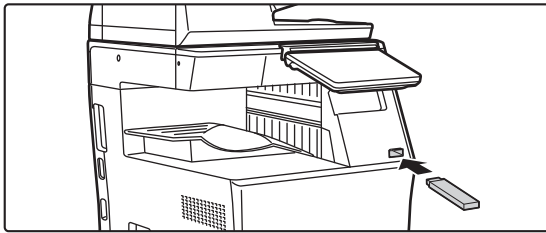
► [PREVIEW SCREEN \(page 9\)](#)





## Scan to USB memory device

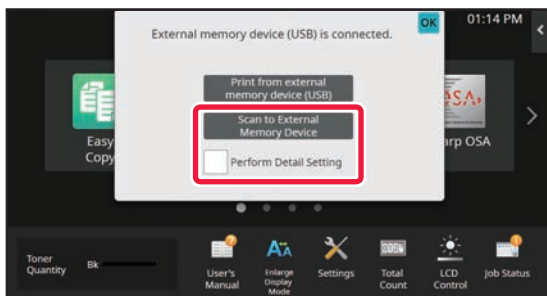
1



**Connect the USB memory device to the machine.**

- Use FAT32, NTFS or exFAT format for USB memory device.
- When the format of the USB memory device is FAT32, use a 32 GB or less USB memory device.

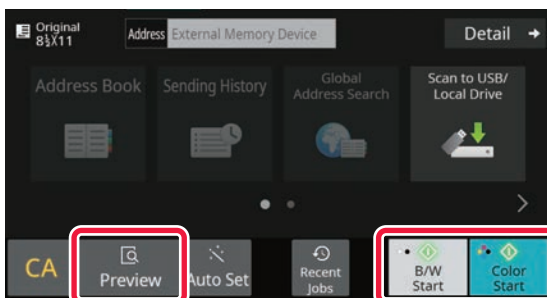
2



**When a screen for selecting the action appears, tap [Scan to External Memory Device].**

- To select detailed settings in normal mode, select the [Perform Detail Setting] checkbox ☒.
- ▶ [Easy Mode and Normal Mode \(page 8\)](#)
- If the machine/device save screen is open, this screen will not appear.

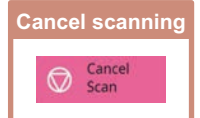
3



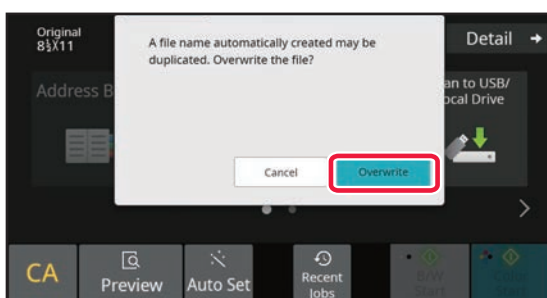
**Tap the [Color Start] key or [B/W Start] key.**

To check a preview of a document, tap the [Preview] key.

- ▶ [PREVIEW SCREEN \(page 9\)](#)

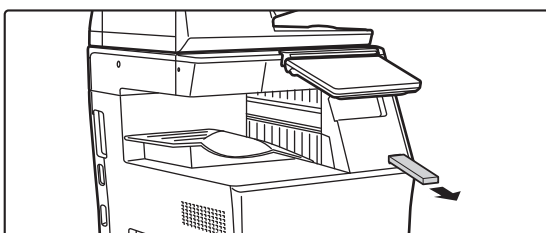


4



**After scanning all originals, tap the [Overwrite] key.**

5



**Check the [Sending data has been completed.] message, and remove the USB memory device from the machine.**



# PRINTING A SAVED FILE

You can retrieve a file stored by document filing and print or transmit the file.

You can also print files saved in a USB memory device or a shared folder.

The steps for printing the "Copy\_20201010\_112030" file saved in the main folder are explained below.

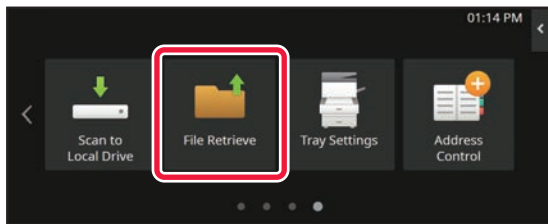
1



**Tap the [Home Screen] key.**

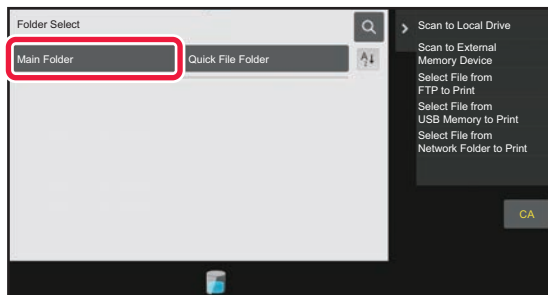
Home screen appears.

2



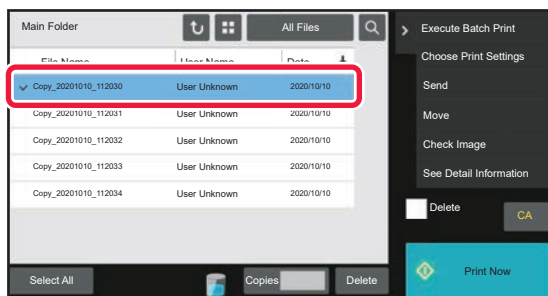
**Tap the [File retrieve] mode icon.**

3



**Select the file and print.**

**(1) Tap the [Main Folder] key.**



**(2) Tap the key of the file that you wish to print.**

In this case, tap the "Copy\_20201010\_112030" key. To check a preview of the printed image, tap [Check Image] on the action panel.

If you want to delete the file after printing, tap [Print and Delete the Data] on the action panel so that ☒ appears.

**(3) Tap the [Print Now] key.**





# SETTING MODE

The setting mode let you adjust the operation of the machine to suit the needs of your workplace. This section briefly introduces several of the setting mode.

For detailed explanations of the system settings, see "SETTING MODE" in the User's Manual.

## SETTING MODE

The date and time can be set, fax and scan destinations can be stored, document filing folders can be created, and various other settings related to the operation of the machine can be configured in the setting mode screen.

The procedure for opening the setting mode screen and the items in the screen are explained below.

## DISPLAYING THE SETTING MODE ON THE MACHINE

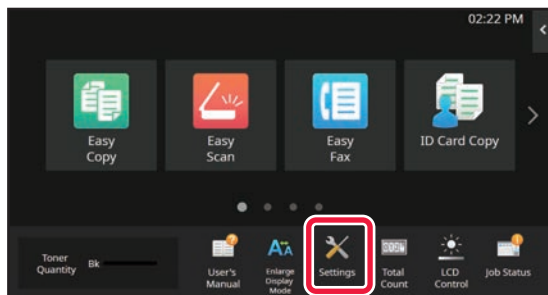
1



**Tap the [Home Screen] key.**

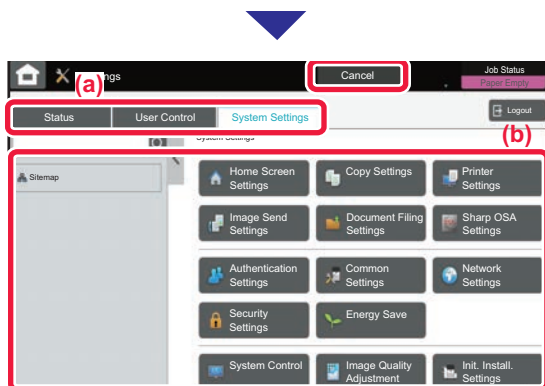
Home screen appears.

2



**Tap the [Settings] key.**

The setting mode screen appears.



Tap the item that you want to set on menu tab (a) or setting menu (b).

To exit setting mode, tap the [Cancel] key.

► [SETTING MODE WHEN AN ADMINISTRATOR IS LOGGED IN \(page 41\)](#)





## SETTING MODE WHEN AN ADMINISTRATOR IS LOGGED IN

An administrator can configure settings that are more advanced than the settings available to a guest or user. When user authentication is enabled, settings may be allowed without entering the administrator password based on the rights of the logged in user. For the state of the settings, ask the administrator of the machine.

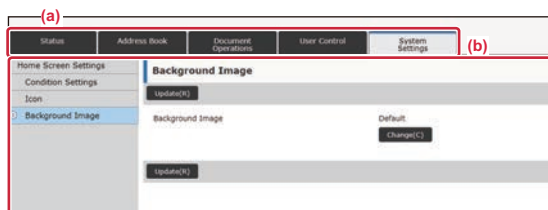


When you select an item in setting mode that requires administrator login, the administrator login screen will appear.

For the items available in setting mode when an administrator is logged in, see "SETTING MODE" in the User's Manual.

## DISPLAYING THE SETTING MODE ON THE WEB PAGE

For information on how to display web pages, see "[ACCESSING THE WEB SERVER IN THE MACHINE \(page 19\)](#)"



From the Menu tab (a) and the Settings menu (b), click the item you want to set.

To exit the setting mode, close your web browser.





## WHAT YOU CAN DO IN THE SETTING MODE

The following settings can be configured in setting mode.

Some settings may not appear on the touch panel of the machine, or in the Web browser on your computer. Some settings may not appear due to the specifications of your machine and the peripheral devices that are installed.

Menu	Overview	
Status	Displays paper tray information and device information.	
Address Book	Use to edit the address book.	
Document Operations	Use to perform actions on a file using the Document Filing function.	
User Control	This is used to store, edit, and delete users when user authentication is enabled.	
System Settings	Configure the main settings for the machine such as date settings and paper tray settings. You can configure the following settings.	
	Home Screen Settings	You can select settings for the machine's home screen, such as changing the home screen background.
	Copy Settings	You can select copy settings.
	Printer Settings	You can select print settings.
	Image Send Settings	Configure settings for image send, such as fax and Scan to E-mail.
	Document Filing Settings	You can select Document Filing settings.
	Sharp OSA Settings	You can select Sharp OSA settings.
	Authentication Settings	Configure the user authentication method. Alternatively, configure the IC card.
	Common Settings	You can configure machine settings such as date settings and tray settings.
	Network Settings	You can configure network settings such as Interface Settings and NAS settings.
	Security Settings	You can configure machine security settings such as authentication and changing the administrator password.
	Energy Save	The machine's power consumption can be reduced by Eco Mode setting.
	System Control	You can configure machine backup and job log settings.
	Image Quality Adjustment	You can perform image adjustment on the machine.
	Initial Installation Settings	This is a group of settings that are required when you initially install the machine.

## Please note

- For information on your operating system, please refer to your operating system manual or the online Help function.
- The explanations of screens and procedures in a Windows environment are primarily for Windows 10®. The screens may vary depending on the version of the operating system or the software application.
- The explanations of screens and procedures in a macOS environment are based on macOS 11 in the case of macOS. The screens may vary depending on the version of the operating system or the software application.
- Wherever "BP-xxxxx" appears in this manual, please substitute your model name for "xxxxx".
- Considerable care has been taken in preparing this manual. If you have any comments or concerns about the manual, please contact your dealer or nearest SHARP Service Department.
- This product has undergone strict quality control and inspection procedures. In the unlikely event that a defect or other problem is discovered, please contact your dealer or nearest SHARP Service Department.
- Aside from instances provided for by law, SHARP is not responsible for failures occurring during the use of the product or its options, or failures due to incorrect operation of the product and its options, or other failures, or for any damage that occurs due to use of the product.

## Warning

- Reproduction, adaptation or translation of the contents of the manual without prior written permission is prohibited, except as allowed under copyright laws.
- All information in this manual is subject to change without notice.

## Illustrations and the operation panel and touch panel shown in this manual

The peripheral devices are generally optional, however, some models include certain peripheral devices as standard equipment.

The explanations in this manual assume that a paper drawer is installed on the BP-B550WD.

For some functions and procedures, the explanations assume that devices other than the above are installed.

<p>The display screens, messages, and key names shown in the manual may differ from those on the actual machine due to product improvements and modifications.</p>
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